

# DEB

## Howard & Co.

**Tahoe's Real Estate Resource**  
A Licensed CA / NV Brokerage

### *Could we quote you ?*

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

**Thanks for the opportunity to work with you !**

*Deb Howard & Co.*

*Deb made it happen even in a very difficult market. She gave good advice, constant encouragement and got a price that was reasonable for both me and the buyer. A lot of hard work went into this sale for which I am deeply grateful.*

*Patricia D. Banner*

Your Name

*1930 F St.*

Property Address

Buyer or Seller  
(please circle one)



**SATISFACTION SURVEY  
DEB HOWARD & CO.**

**In our constant effort in improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.**

1. How did you first hear about Deb Howard & Co. ?

Referred by a Friend  Postcard \_\_\_\_\_  
Past Seller \_\_\_\_\_ Past Buyer \_\_\_\_\_  
Newspaper Ad \_\_\_\_\_ Home Magazine \_\_\_\_\_  
Internet \_\_\_\_\_ Other \_\_\_\_\_

2. Why did you select Deb Howard & Co. for your Real Estate needs?

*because of recommendation*

3. How would you rate our overall service to you?

Excellent  Very Good \_\_\_\_\_  
Good Fair \_\_\_\_\_ Poor \_\_\_\_\_

4. In what ways did Deb Howard & Co. serve you effectively?

*Well-advertised, excellent advice as to how to present house, encouragement every step*

5. In what ways could Deb Howard & Co. have served you more effectively?

*No idea*

6. What impressed you most about Deb's Team during your buying/selling experience?

*Very friendly + patient with a nervous old lady.*

7. Would you recommend Deb's Team to your family & friends?

*Yes, absolutely*

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?

*No*

Additional Comments:

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.