

DEB

Howard & Co.

Tahoe's Real Estate Resource
A Licensed CA / NV Brokerage

Could we quote you ?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

Our transaction was extremely difficult and time
consuming. Deb Howard and her team met each day
and each challenge as if this were a newly listed property.
Their professionalism, attention to detail and tenacity are
the characteristics which brought a successful close
and sale

Alice Bello

Your Name

We are most
grateful + highly
recommend
Deb Howard + her
team.

145 Rosewood

Property Address

Buyer or Seller

(please circle one)



**SATISFACTION SURVEY
DEB HOWARD & CO.**

In our constant effort in improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?

Referred by a Friend _____	Postcard _____
Past Seller _____	Past Buyer _____
Newspaper Ad _____	Home Magazine _____
Internet _____	Other <u>✓</u>

2. Why did you select Deb Howard & Co. for your Real Estate needs?

Her professionalism & board of Realtor's status

3. How would you rate our overall service to you?

Excellent <u>✓</u>	Very Good _____
Good Fair _____	Poor _____

4. In what ways did Deb Howard & Co. serve you effectively?

Continuous contact; demonstrated concern for our interests

5. In what ways could Deb Howard & Co. have served you more effectively?

None

6. What impressed you most about Deb's Team during your buying/selling experience?

4

7. Would you recommend Deb's Team to your family & friends?

YES!

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?

Not at this time

Additional Comments:

see attached.

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.