



dHoward & Co

A Licensed CA / NV Brokerage

Could we quote you ?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

** see other page
to
feel free to use*

Louise Roberts

Your Name

Wildwood

Property Address

Buyer or Seller
(please circle one)



SATISFACTION SURVEY
DEB HOWARD & CO.

In our constant effort in improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

- 1. How did you first hear about Deb Howard & Co. ?
 Referred by a Friend _____ Postcard _____
 Past Seller _____ Past Buyer _____
 Newspaper Ad _____ Home Magazine _____
 Internet ✓ Other _____

2. Why did you select Deb Howard & Co. for your Real Estate needs?

*Originally your listings
Overall - Shannon*

3. How would you rate our overall service to you?

Excellent ✓ Very Good _____
Good Fair _____ Poor _____

4. In what ways did Deb Howard & Co. serve you effectively? *Shannon was/is the most efficient and thorough agent that I have had the pleasure of working with. I currently own 5 properties & have owned over 9 so that*

5. In what ways could Deb Howard & Co. have served you more effectively? *Says alot for Shannon none that I can think of.*

6. What impressed you most about Deb's Team during your buying/selling experience?

pleasant, thorough & timely

7. Would you recommend Deb's Team to your family & friends?

absolutely

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete? *no*

Additional Comments:

As a small business owner with high customer service expectations, I was extremely impressed & satisfied with your team and especially Shannon. I have always

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.

exepeted my employees to provide exceptional customer service, thus expecting the same from any company I work with and Deb Howard Co. & Shannon met & even exceeded those expectations. Thank You! It has been a pleasure