

2008 Seller



dHoward & Co

A Licensed CA / NV Brokerage

Could we quote you ?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

yes + yes! DEB AND CO., YOU ARE AN AWESOME
TEAM. A PACKAGE OF PROFESSIONALISM, SMILES AND
KINDNESS. YOU TOOK MY CONCERNS AND MADE THEM
YOURS - WOW!

SHERI CANNON

724 LOS ANGELES AVE SLT, CA.

SELLER

**SATISFACTION SURVEY
DEB HOWARD & CO.**

In our constant effort in improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?

Referred by a Friend _____ Postcard _____
Past Seller _____ Past Buyer _____
Newspaper Ad _____ Home Magazine _____
Internet _____ Other met Deb & Syo ago when

I needed an appraisal for refinancing

2. Why did you select Deb Howard & Co. for your Real Estate needs?

neighbors, Ed & Corbie Grants, highly recommended you... they used your services recently

3. How would you rate our overall service to you?

Excellent above Very Good _____
Good Fair _____ Poor _____

4. In what ways did Deb Howard & Co. serve you effectively?

understood my situation; lots of communication; orderly & timely manner

5. In what ways could Deb Howard & Co. have served you more effectively?

can't think of any!

6. What impressed you most about Deb's Team during your buying/selling experience?

very caring & compassionate nature; willingness to explain things; patience; professionalism; enthusiasm by all

7. Would you recommend Deb's Team to your family & friends?

most certainly & already have

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?

no... all is completed, but wish you were in Sacramento to help me purchase a home

Additional Comments:

Thank you, again, to all! You turned an overwhelming & life changing event in my life into a copable, manageable & joyful situation. I always felt confident & comfortable that you were TCB & me! Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and (taking care of business) associates in the future.