

# DEB

## Howard & Co.

### Tahoe's Real Estate Resource

### A Licensed CA / NV Brokerage

*Could we quote you ?* **Yes**

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

*Deb Howard & Co.*

*What an easy transaction!  
With being out of state, you  
kept me informed & updated!  
What a nice experience.*

*Butcher*  
\_\_\_\_\_  
Your Name

*3600 Forest Ave*  
\_\_\_\_\_  
Property Address

**Buyer or Seller**  
(please circle one)



**SATISFACTION SURVEY  
DEB HOWARD & CO.**

In our constant effort to improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?  
 Referred by a Friend \_\_\_\_\_ Postcard \_\_\_\_\_  
 Past Seller \_\_\_\_\_ Past Buyer \_\_\_\_\_  
 Newspaper Ad \_\_\_\_\_ Home Magazine \_\_\_\_\_  
 Internet \_\_\_\_\_ Other xx met Deb at a listing  
several year ago
  2. Why did you select Deb Howard & Co. for your Real Estate needs?  
Because of they way she markets her company  
& team
  3. How would you rate our overall service to you?  
 Excellent xx Very Good \_\_\_\_\_  
 Good Fair \_\_\_\_\_ Poor \_\_\_\_\_
  4. In what ways did Deb Howard & Co. serve you effectively?  
Michelle was able to get the closing to  
happen sooner than expected
  5. In what ways could Deb Howard & Co. have served you more effectively?  
none everything was perfect
  6. What impressed you most about Deb's Team during your buying/selling experience?  
How well informed everyone was. all  
know my name & acknowledged us when in your  
office.
  7. Would you recommend Deb's Team to your family & friends?  
Yes & Did
  8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?  
Michelle is very qualified & knowledgeable  
& a true professional
- Additional Comments:  
Thanks for your help.

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.