

DEB

Howard & Co.

Tahoe's Real Estate Resource
A Licensed CA / NV Brokerage

Could we quote you ?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

We listed our house with Deb & received an offer the next weekend (during a slow market). Thank you, Deb!

JoAnn + Jim Greene

Your Name

1912 Kickapoo St.

Property Address

Buyer or Seller
(please circle one)

SATISFACTION SURVEY
DEB HOWARD & CO.

In our constant effort to improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?
- | | |
|----------------------------|---------------------|
| Referred by a Friend _____ | Postcard <u>✓</u> |
| Past Seller _____ | Past Buyer _____ |
| Newspaper Ad _____ | Home Magazine _____ |
| Internet _____ | Other _____ |

2. Why did you select Deb Howard & Co. for your Real Estate needs?

We had been receiving regular communications from DH+Co. since we purchased our home

3. How would you rate our overall service to you?

Excellent ✓ Very Good _____
 Good Fair _____ Poor _____

4. In what ways did Deb Howard & Co. serve you effectively?

We were kept informed regularly as to activity, interest, scheduling, etc. Everyone we dealt with was also very punctual.

5. In what ways could Deb Howard & Co. have served you more effectively?

*Can't think of any. **

6. What impressed you most about Deb's Team during your buying/selling experience?

Everyone seemed to be involved & had knowledge of our listing - & sales transaction. That's teamwork at its best!

7. Would you recommend Deb's Team to your family & friends?

Yes

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?

No - can't think of anything.

Additional Comments:

We were very impressed with Deb's expertise and knowledge of the Tahoe real estate market and trends.

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.

** We are still receiving info at the address previous to our Tahoe address. Perhaps update your mailing list? It could cut down on unnecessary costs to you.*