



DEB Howard & Co.

Tahoe's Real Estate Resource
A Licensed CA / NV Brokerage

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Could we quote you?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

We would highly recommend Michelle Keck + the entire Deb Howard staff for exhibiting the utmost professionalism, patience + "grace under fire" in the face of a most difficult situation.

Stormy + Melissa Dillard
Your Name

2179 Lindenwood Drive
Property Address

Buyer or Seller
(please circle one)

Deb Howard RSPS, e-PRO, CRS
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SAISFACTION SURVEY
DEB HOWARD & CO.



SATISFACTION SURVEY
DEB HOWARD & CO.

In our constant effort to improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?

Referred by a Friend _____ Postcard _____
Past Seller _____ Past Buyer _____
Newspaper Ad ✓ Home Magazine _____
Internet _____ Other _____

2. Why did you select Deb Howard & Co. for your Real Estate needs?

We felt this company had highly motivated + professional staff

3. How would you rate our overall service to you?

Excellent X Very Good _____
Good Fair _____ Poor _____

4. In what ways did Deb Howard & Co. serve you effectively?

in every way

5. In what ways could Deb Howard & Co. have served you more effectively?

None

6. What impressed you most about Deb's Team during your buying/selling experience?

their incredibly professionalism + patience in the face of an extremely difficult situation

7. Would you recommend Deb's Team to your family & friends?

Yes

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?

NO

Additional Comments:

Our heartfelt thanks to you Michelle

Thank you for taking the time to complete this survey so that we can work to serve you more efficiently in the future. We look forward to working with you, your family, friends and associates in the future.