



Lake Tahoe Real Estate

dHoward & Co

A Licensed CA / NV Brokerage

Could we quote you ?

We're always looking for a few good words from our clients to use in our advertising. Would you be willing to give Deb an endorsement that we could use in various marketing pieces? If so, please print your comments below and include them with your Client Satisfaction Survey. And remember – the best compliment Deb can receive is your recommendation to a friend.

Thanks for the opportunity to work with you !

Deb Howard & Co.

The Best Real Estate office in Lake Tahoe. Keeps Seller or Buyer
well informed on how things are progressing. I would recommend this
office to anyone wanting to purchase or sell a home in Lake Tahoe.

Julia Ruiz. RE.
Your Name

627 Don Drive
Property Address

Buyer or Seller
(please circle one)

**SATISFACTION SURVEY
DEB HOWARD & CO.**

In our constant effort in improve customer service; Deb Howard & Co. wants to assess our Team's impact on our clients & customers. Your candid responses will assist us on improving our team services in the future.

1. How did you first hear about Deb Howard & Co. ?
 Referred by a Friend _____ Postcard _____
 Past Seller _____ Past Buyer _____
 Newspaper Ad _____ Home Magazine _____
 Internet _____ Other *Letter of introduction received Jan 2, '09*

2. Why did you select Deb Howard & Co. for your Real Estate needs?
Her positive attitude about the sales in the Tahoe area picking up.

3. How would you rate our overall service to you?
 Excellent ✓ _____ Very Good _____
 Good Fair _____ Poor _____

4. In what ways did Deb Howard & Co. serve you effectively?
Always kept in touch with me to let me know how every thing was proceeding

5. In what ways could Deb Howard & Co. have served you more effectively?
She knew the area and how to present my home for sale

6. What impressed you most about Deb's Team during your buying/selling experience?
The most friendly and helpful to me in getting information I needed.

7. Would you recommend Deb's Team to your family & friends?
YES. Best in Lake Tahoe.

8. Is there anything further that Deb's Team could do for you right now to make your buying/selling experience complete?
Not at this time.

Additional Comments:

Every one in Debra's office were so thoughtful and friendly. Made me feel at ease in this process of selling my Tahoe home. It was a positive adventure for m

Thank you for taking the time to complete this survey so that we can work to serve you more *since it was sad* efficiently in the future. We look forward to working with you, your family, friends and *that I needed to* associates in the future. *Sell that home.*

Thank you Debra and Gracie and all Office Staff.
Julia Ruiz